

Jan 2024 Water Matters Newsletter

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WaterMatters

January 2024

MSWD LEADERSHIP UPDATE
As we entered 2024, MSWD made leadership changes to ensure the continued delivery of our award-winning water and reliable wastewater services.

Starting in January, Director Ivan Sewell will fill the role of Board President, and Director Robert Griffith will serve as Vice President of the Board of Directors. Both offer a wealth of experience and are committed to sustainable water practices and continued community engagement.

In addition, the MSWD Board of Directors announced the official appointment of Brian Macy as General Manager. Macy has served as the interim general manager since August 2023. During that time, he focused on improving district transparency and oversaw several notable projects, including the District's new strategic plan, financial master plan, and new wastewater pre-treatment guidelines, all currently under development.

Macy has also been instrumental in the continued construction of the Nancy Wright Regional Water Reclamation Facility and the accompanying Conveyance Line Project, one of the largest endeavors ever undertaken by the District.


PAYMENT HELP IS AVAILABLE
If you're struggling to catch up on payments, MSWD offers flexible payment plans tailored to each customer's needs. These plans can be extended for up to 12 months, and enrollment is open to all customers with a past-due balance, regardless of income level.

To further support customers facing financial challenges, MSWD has established partnerships with several community agencies.

Help2Others (United Way of the Desert):
This fund is specifically designed to aid low-income customers pay their water bills. Income-qualified customers can qualify annually for \$100 towards past due or future water bills.

Community Action Partnership CARES Program:
Administering the federally funded Low-Income Home Energy Assistance Program (LIHEAP), this program offers utility payment assistance and weatherization services to low-income customers in Riverside County.

For more details on these programs or to access additional resources, please visit our website or get in touch with our office directly at 760-329-6448.




MONTHLY WATER TALKS
MSWD is hosting a series of monthly water talks that will explore critical water topics that are shaping the future of our Valley and State. Join us for an insightful exploration into issues affecting water resources and learn about sustainability, conservation, and innovative solutions impacting the well-being of our community.

Sessions are being held at the Desert Hot Springs Library between 5-6 p.m.

Mark your calendars and join us!

- January 31
- February 21
- March 27
- May 29
- June 26
- July 24
- August 28
- September 25
- October 30
- November 20

Space is limited. For more information or to register, visit www.mswd.org/watertalks.



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Our Jan 2024 Water Matters newsletter featured information about our leadership changes, upcoming Water Talks, and payment assistance.

Supporting Documents

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