

Application for Water Service

You must have JavaScript enabled to use this form.

Applicant Information

Owner/Tenant

☐ Owner

☐ Tenant

**Please note, there is a required \$82 deposit for all Tenant accounts.*

Name

Phone Number

Parcel Number (APN)

Service Type

☐

Transfer

Includes establishing service on a recently purchased property or new move-in

☐

Reconnect

\$50 reconnect fee on first bill

Service Address

Address

Address 2

City/Town

State/Province

- None -

▼

ZIP/Postal Code

Mailing Address

Address

Address 2

City/Town

State/Province

- None -

▼

ZIP/Postal Code

Driver's License or ID

Choose

a
file

Upload

One file only.

256 MB limit.

Allowed types: gif, jpg, jpeg, png, pdf.

Supporting Documents

Choose

a
file

Upload

Upload a lease agreement or closing statement

Maximum 3 files.

256 MB limit.

Allowed types: gif, jpg, jpeg, png, pdf.

Property Owner Information

Owner Contact Information

Name

Phone

Address

Address 2

City/Town

State/Province

- None -



ZIP/Postal Code

Email Address

Provide an email address below to gain access to the customer portal, which allows you to pay your bill online, set up auto-pay, paperless billing, view your water use, set leak alerts, and communication preferences.

Customer Email

(Once your application is approved and your account is set up, you will receive a link to the customer portal.)

Important account information communicated through e-mail may be affected by any e-mail filtering "SPAM" software you have installed on your computer. Please add the "mswd.org" and "onlinebiller.com" domains to your e-mail "safe list". Please contact your email provider or email application vendor for additional information.

MSWD Ordinance 93-3, Section 6 - Application for Water Service

6.01 Application for Water Service

The property owner, or his agent designated in writing, shall make application for regular water service by personally signing an "Application for Water Service" form provided by the district and paying the necessary fee for connection to district facilities, as prescribed in the latest resolution on fees adopted by the Board of Directors.

6.02 Water Service to Customers Other Than Property Owner

Service to other than property owners shall be made as follows:

6.02.01 Property Owner's Signature

Water service to be in the name of the property owner. If a property owner rents the premises, the owner or the owner's agent designated in writing must complete and sign the application for service.

6.02.02 Temporary Service

A tenant may be given temporary service for fifteen (15) days upon payment of a security deposit and furnishing the district with the owner's name, mailing address and telephone number. The security deposit will be held on the tenant's account for a minimum of twelve months to establish credit worthiness and will be refunded if the account is maintained in good standing.

6.02.03 Inability to Secure Property Owner's Signature

The district will mail the application for service to the owner for signature. If the application for water service, signed by the owner, is not returned within fifteen (15) days, service will be terminated, pursuant to the district's rules, regulations, ordinances and resolutions.

6.02.04 Owner's Responsibility

Whether or not a property owner has signed the district's application for service form, the

property owner is not relieved of his or her responsibility for unpaid water charges for the subject property as provided in the ordinance and pursuant to California Water Code Section 31701 et. Seq.

Terms and Conditions

The Mission Springs Water District (MSWD) owns, operates, and maintains the portion of the water service line from the water main to the outlet of the downstream side of the meter ("Service Connection"). Check valves or backflow prevention devices and separate domestic water and fire sprinkler system are part of the Customer's private property service line. The Customer is responsible for the private property service line and appurtenances subject to MSWD's Water Regulations and Service Ordinance.

Customer acknowledges that MSWD will provide a single Service Connection to Customer's property identified in this application ("Property"). In the event MSWD discontinues water service to the Property for any reason set forth in MSWD's rules and regulations ("Regulations"), including, but not limited to, failure to make payment when due, MSWD may, in accordance with the Regulations, discontinue water service to the Property. If MSWD discontinues water service to the Property, there is no water service for the residential sprinkler system. Customer assumes all risk of loss and damage to the Property, including the residential unit located on the Property or injury to persons arising out of the termination of such water service and hereby waives all claims in respect thereof against MSWD, including losses arising from or in connection with the loss of residential fire sprinkler protection. In addition to the foregoing, Customer assumes all risk of loss or damage to personal and real property due to backflow from the fire sprinkler system portion of the Customer Service Line into the domestic portion of the Customer Service Line for any reason whatsoever, including without limitation, any water quality exceedance.

Customer shall assume the defense of, indemnify and hold harmless MSWD from and against all actions, causes of action, damages, demands, liabilities, costs (including, but not limited to reasonable attorney's fees), claims, losses and expenses of every type and description (collectively, "Costs") to which it may be subjected or put, by reason of, or resulting from: (A) the design, construction, testing (including inspection to ensure that such system is operational), operation, maintenance, repair and replacement of the residential fire sprinkler system located on the Property; (B) the performance of or failure to perform of the residential fire sprinkler system located on the Property during Customer's ownership of the Property; (C) backflow from the fire sprinkler system portion of the Customer Service Line into the domestic

portion of the Customer Service Line for any reason whatsoever, including without limitation, any water quality exceedance during Customer’s ownership of the Property; and (D) any death, injury, property damage, accident or casualty caused or claimed to be caused by the discontinuance of water service to the Property for any reason set forth in MSWD’s Regulations, including, but not limited to, failure to make payment when due, including any Costs arising from or in connection with the loss of the use of the residential fire sprinkler system on the Property during Customer’s ownership of the Property. MSWD shall make all decision with respect to its representation in any legal proceeding concerning this Section. Customer hereby waives all claims and demands against MSWD for any such Costs.

Identification and ownership information will be through independent sources. By signing this application, applicant agrees to observe any district regulations now or hereafter adopted. I have read and understand the information on page 2 of this document.

Signature

Submit