Bill Pay Options



We offer multiple ways to pay your bill:

Pay online at MSWD.org

It's easy to register and pay your bill on our website through our convenient online payment system. Just click on "Pay My Bill" at the very top of any page on our website. Choose the new Customer Connect portal option and set up your account using your Zip Code and Account number. Once registered, you can manage automatic payments, set-up paperless billing, set usage alerts, see your hourly usage and more!

Pay by mail

Mail your check and payment stub to 66575 Second Street, Desert Hot Springs, CA 92240.

By phone

Call us at 760-329-6448 and pay through the IVR system or with a Customer Service Representative's assistance.

In-person

You can drop a payment into our drop box at 66575 Second Street, Desert Hot Springs, CA 92240. Should you need to visit with a customer service representative, our lobby is available by appointment only. Please call to make an appointment prior to arrival.

Pay with CASH at 7-Eleven

Life moves fast, make time for the things that matter most!

Now you can pay your bill at a 7-Eleven store in your own neighborhood. Save time and be confident that your bill has been paid on time. Take your bill and cash to a participating 7-Eleven store near you.

Pay at Walmart

With Walmart's in-store Bill Pay service, you can pay your bills quickly and securely and know that your money has arrived on time. Pay with cash, a debit card or a Walmart MoneyCard.

Call us at 760-329-6448 with any questions or if you need help with payment options.

Supporting Documents

Customer Connect Web Portal Sign-Up Instructions 1.89 MB

English Pay Near Me Program Flyer 1.42 MB

Spanish Pay Near Me Program Flyer 2.7 MB

PayNearMe Information 335.94 KB